

Most Commonly Asked Questions

* **Will Weatherization fix my roof?** **NO!**

Weatherization does not repair or replace roofs. In fact, if the condition of the roof is poor enough, weatherization measures cannot be performed until the roof is fixed. Measures cannot be installed if there is severe moisture and/or mold present anywhere in the home.

* **Will I get new windows/doors?**

NO! This is NOT a window or door program! The priority measure list starts with insulation, ventilation, and air sealing needs as most important. This is where you will see the most reduction of energy usage on your utility bills. Measures can include replacing broken glass and window/door repair.



* **Will it cost me anything?** Weatherization services are FREE to income qualifying clients. If it is discovered that the client did not disclose all pertinent information that determines eligibility, the client will be responsible for repaying the agency for the cost of the weatherization work.

* **My house was weatherized before I lived in it, can I get weatherization services again?** Each program has a different wait period regarding re-weatherization. The State Programs will not re-weatherize houses that have received services within the last 15 years.

* **How long do I have to wait to receive services?** This depends on the program. The state weatherization program has a waiting list that can vary in time depending on how many homes are on it currently, as well as the amount of funding available year to year.



* **What if the energy audit results in a deferral?** An intake is good for one year. Should a home be deferred, the client will be informed at the time of audit. Once the situation is fixed, weatherization will conduct another audit to determine if measures can be installed.

• **What is a Deferral?** A deferral simply means that the home does not meet the requirements of the program. The most common causes for deferral are severe moisture issues (roof, wet basement, rotted wood, leaking foundations, etc). Next most common is the presence of mold. Where there is moisture, mold will grow. Weatherization measures “tighten up” a home which would only cause the mold growth to accelerate. The next most common reason is disrepair of either mechanical systems (furnace/hot water heater/duct work) or structure disrepair (open floors or walls/roof/foundation, etc). Another cause for deferral is that a test of combustible appliances that has shown a dangerous level of Carbon Monoxide present.

* **How do I get on the waiting list?** Simply call the office at 814-726-2400 Ext. 104 or 107 and request a Pre-Application. Upon receipt of the completed form, your address will be added to the waiting list. When an opening for an intake appointment becomes available, you will be called with the opportunity to complete a full Intake. Once the intake is complete, the state will assign priority points (based on many factors) and your address will be placed on our service list. You will then be called to set up an appointment to schedule the energy audit at your home. It's as simple as that.



WARREN-FOREST
COUNTIES ECONOMIC
OPPORTUNITY COUNCIL

WEATHERIZATION PROGRAMS



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The EOC's Weatherization Program is designed to help elderly, disabled and low-income homes with weatherization assistance so they can conserve energy and reduce high heating and utility bills. An energy audit by our auditors will determine what measures can be done to achieve this goal. Every home is different and must be considered on an individual basis.

What is Weatherization?

STATE WEATHERIZATION

Weatherization measures are prioritized by the State. Ranked highest on the priority list is insulation, ventilation, and air sealing needs. Other measures may be ordered by our Auditors as needed. Weatherization services are available to those who complete a Pre-Application and are entered on the waiting list which is addressed chronologically.

Once Intake Paperwork is completed, a priority ranking will be issued by the state. The client is then put on our service list according to priority points and then serviced from highest points to lowest points. Clients are required to meet income eligibility as outlined by the 2022 Federal Poverty Level Guidelines. All household GROSS income for the last 12 months is counted.

Family Size	200% FPG
1	\$30,120
2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
Additional member add:	\$ 10,760

STATE WEATHERIZATION CONT.

- ⇒ Income must be <200% of FPG for the entire household for the last 12 months.
- ⇒ Must be residing in the house to be weatherized.
- ⇒ Clients MUST provide at time of Intake:
 - Proof of Income
 - Proof of Ownership (If a renter, Landlord must provide proof of Ownership and sign the application)
 - Photo ID
 - Copies of current Electric and Fuel Bills documenting annual usage.

LIHEAP CRISIS NON-FUEL PROGRAM

The LIHEAP CRISIS Program runs from November to April. This is for emergency services for households that are without heat or having serious health threats due to faulty heating equipment. **Participants must be enrolled in the LIHEAP Program at the County Assistance Office.** Annual Gross Income must be <150% of the FPG to be eligible for LIHEAP.

Family Size	150% FPG
1	\$22,590
2	\$30,660
3	\$38,730
4	\$62,400
5	\$73,160
6	\$83,920

Please call the LIHEAP Referral Number at **Forest Co., Venango Co., Warren Co. 814-765-0684, Option #3**

if your heating system is not operational.

UTILITIES

NATIONAL FUEL GAS WEATHERIZATION

In order to qualify for this program, you must:

- ⇒ Be a National Fuel Customer
- ⇒ Be <200% of the FPG (see chart under State Weatherization)
- ⇒ Have an annual usage of 1300ccfs (annual usage is noted on most current bill)
- ⇒ Must be a home owner or a renter of a site built home (no mobile homes)

NATIONAL FUEL GAS EMERGENCY REPAIR AND REPLACE PROGRAM

The same usage and income guidelines for NFG WX apply for this emergency program. NFG customers who are homeowners of site built and mobile homes with a heating system that is broken or a leaking or broken hot water tank can apply for this service. Must be able to provide a copy of the deed, proof of income, a signed customer agreement, and a completed referral form.

PENELEC WARM

- ⇒ Must be a Penelec Customer.
- ⇒ Income must be <200% of the FPG
- ⇒ Annual Usage at least 6,500 KWH
- ⇒ Have not been weatherized through Penelec in the last 5 years.